**A/S reception request form**

**Before sending this document, be sure to (print) it, fill out the form below, and send it together with the product.**

**\* Please check the A/S procedure and precautions before sending.**

|  |  |
| --- | --- |
| **A/S customer information** | |
| **Company Name** |  |
| **Name** |  |
| **Contact info** | **TEL: H.P:** |
| **Shipping Address.** |  |
| **Email** |  |

|  |  |
| --- | --- |
| **A/S product info.** | |
| **Model Name:** | **Product number**  **S/N:**  **P/N:** |
| **Purchasing date:** | |
| **Failure report:** | |

**S/N and P/N are written on the bottom of the PDA body when the battery is removed.**

**\*A/S procedure and precautions\***

**1. Products sent for repair upon request for A/S, the customer needs to provide a separate S/N number**

**- When A/S is received, it is managed by S/N and is essential for quick confirmation.**

**2. A/S period is free of charge for one year from the date of purchase. After the one-year free period is over, paid costs are charged.**

**- Damage caused by customer negligence is excluded from the one-year warranty period**

**3. If there is a fee for repairs, you can talk to the person in charge and tell us whether A/S is in progress.**